

CDW Education

Access Outcome-Based  
Technical Solutions

Support Stacks for Higher Education



KEEP YOUR GOOGLE WORKSPACE FOR EDUCATION DOMAIN RUNNING EFFECTIVELY AND EFFICIENTLY

As technology becomes essential to the advancement of the education industry, IT departments are focusing on the operation and security of their institutions’ Google Workspace for Education domains. CDW Amplified Services dissolves the need to expend invaluable time and resources researching, learning, trialing and implementing technical solutions without guidance from qualified experts.

**Support Stacks** are brief and predefined engagements with our Google IT Specialists, designed to equip institutions with clear deliverables that solve common domain challenges. Offered Stacks include:

SUPPORT STACK	DELIVERABLE
<a href="#">Vault Setup &amp; Best Practices</a>	Configure Google Vault to meet retention and eDiscovery compliance regulations by reviewing policies and holds, learning Vault best practices, and exploring use cases.
<a href="#">Implementation Two-Step Verification</a>	Receive guidance on activating two-step verification and developing an account recovery process.
<a href="#">Storage Insight*</a>	Discover how file storage is used within your Google Workspace for Higher Education tenant, and determine current total usage, top users and top storage usage cases to plan for future controls over usage to best fit educational purposes.
<a href="#">Shared Drive Insight*</a>	Acquire usage data concerning management, users, and files on Shared Drives in a Google Workspace domain to determine the best course of action for any necessary cleanup.
<a href="#">Advanced Storage Insights*</a>	A combination of the Storage and Shared Drive Support Stacks
<a href="#">OU Restructure*</a>	Analyze the current OU structure and receive recommendations for OU structure changes and for a completed OU restructure, including moving users as needed, for your domain.
<a href="#">Getting Started: Gmail Security</a>	Optimize Gmail settings to ameliorate issues with usability and security for your institution’s emails.
<a href="#">GAM Setup &amp; Best Practices</a>	Perform bulk actions, access data and create automated Google Workspace for Education workflows with a command line tool.
<a href="#">Chrome Configuration</a>	Learn how to better manage Chromebook and Chrome device setup, policies, usage and cleanup.
<a href="#">Admin Reports 101</a>	Leverage audit logs and create alerts to better monitor, secure and understand the activity happening in your Google Admin console.
<a href="#">Suspended Users Storage*</a>	Determine current total usage and top 50 suspended users’ storage usage to plan future controls over usage to best fit educational purposes with GAM and Gopher for Drive.
<a href="#">DLP Setup &amp; Best Practices</a>	Understand data detectors and how they are used with Data Loss Prevention rules in your Google Workspace environment to prevent external sharing and more.
<a href="#">Third-Party API Access</a>	Utilize an API usage dashboard to analyze third-party access to your Google domain and receive CDW Amplified for Education planning tools for implementing better restrictions as well as guidance on best practices.
<a href="#">Drive Trust Rules: Getting Started</a>	Receive an overview of how Trust rules work and what use cases are possible and can help your team make decisions going forward on what rules to implement.
<a href="#">Groups Cleanup</a>	Dive into Google Groups for Business settings, existing groups and individual group settings to avoid default settings that can leave your institution vulnerable to bad actors creating threat vectors.
<a href="#">Admin Best Practices for Gemini Education</a>	Provide guidance on security measures to safeguard sensitive data and prevent unintended access by Gemini Education or any other AI solutions.
<a href="#">Drive Inventory</a>	Learn how files are being shared within Drive and Shared Drives, determine sharing practices and top users, and inform future controls over sharing permissions to best fit your educational purposes.

\*Note: These Support Stacks may require a custom statement of work depending on amounts of storage, suspended users and OU’s.

Check out the [Comprehensive Support Solutions Guide](#) to dive into the full scope of each Support Stack. To learn more about how Support Stacks can impact your Google Workspace for Education domain, [connect with your Customer Success Strategist](#).

