

WHO DOES YOUR TECHNICAL STAFF LEAN ON?

3 Reasons to Join the CDW Education Collaborative

Technical difficulties result in students looking to teachers, teachers looking to administrators, and administrators looking to the IT department for solutions. However, technical staff do not always have the support they need to manage in their Google Workspace for Education or Microsoft Education domains.

In an effort to help IT departments establish an ideal instructional and learning environment while easing their workload, CDW Education invites schools to glean from our expertise and share their experience with other members through the CDW Education Collaborative, a community of K–12 technical administrators across North America who navigate changes, updates, challenges and solutions within their digital infrastructures.

When your school joins the CDW Education Collaborative, you are empowered to get the most out of Google and Microsoft environments by having one centralized place to:

Keep Up with EdTech Changes and Updates

“ Oftentimes, there is some big change in Google, or it’s coming and we don’t know the right thing to do in response to it. The Collaborative allows us to get...input from experts at CDW Education to try and make the right decision. ”

Gregory Gillette, Coordinator of Network Service | Rockingham County Public School, Harrisonburg, VA

As the needs of schools shift, both Google Workspace for Education and Microsoft Education optimize their features to continue meeting the needs of administrators, teachers and students. By not staying on top of the latest changes or updates, schools can be left with misconfigured settings, vulnerable firewalls and a suboptimal user experience. The CDW Education Collaborative keeps your IT department from having to expend valuable resources evaluating their domains every time an announcement is made. Our experts host regular livestream events that dive into industry best practices and recommend a course of action so your staff can make any necessary adjustments to settings.



Expand the Capacity of Your IT Department

“ Our theory is ‘if we’re having a problem, someone else is having the same problem.’ This has saved us countless hours of having to research things and figure things out on our own. We go into the Collaborative and the answer is right there. Someone else has already found a solution and posted it. ”

Ken Stovall, Director of Technical Education | Exeter Unified School District, Exeter, CA

In between scheduled maintenance, schools may experience common issues within their digital infrastructures or with their devices. The solution may require in-depth knowledge the average technical staff member doesn't have, causing an indefinite interruption to classroom teaching and learning. Instead of having to identify the problem and solve it with no support, the CDW Education Collaborative includes discussion forums that enable your IT department to pose questions, exchange ideas and transfer knowledge surrounding Google Workspace for Education and Microsoft Education with our experts and other admins who are facing similar challenges.

Access Verified Solutions to Your Challenges

“ There is so much information being shared [in the Collaborative] by fellow technicians. We're able to move forward with lessons learned from other people's mistakes. It's like having the wisdom of someone who has done your job for a long time at your fingertips. We have such a small staff, and we would need at least two additional techs, maybe three, if we didn't have this service. ”

Cynthia Stelly, IT Technician | St. Martin Parish School District, St. Martin Parish, LA

There are moments when technical difficulties are time-sensitive, meaning IT departments have to find an immediate solution – even if it's temporary – to the issue with their Google and Microsoft environments. When members of the CDW Education Collaborative cannot wait on a response in the discussion forum, they have unlimited access to on-demand content that has been vetted by our experts and is packed with what schools need to address common challenges. Your technical staff can pull up past recordings of livestreams, archived discussion posts and resource downloads to reference when they need it, making domain maintenance and management even easier.

Ready to join the CDW Education Collaborative?
Get started with a trial.

800.800.4239 | [CDW.com](https://www.cdw.com)

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